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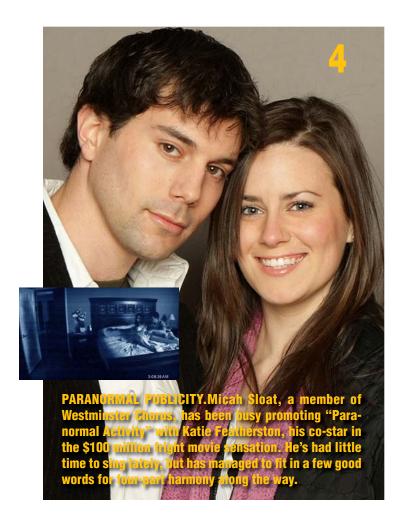
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December 2009 VOLUME LXIX

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Features

- 2009 Society Hall of Fame Learn why Gene Cokeroft, Hugh Ingraham, Roger Lewis, Richard Mathey and Burt Szabo are going down in barbershop history
- Harmony Foundation's 50th Never before has the need for vision and philanthropy mattered so much to the Society CLARKE CALDWELL, HARMONY FOUNDATION CEO
- The path to future growth The Membership Growth Task Force makes its initial report and gets four new assignments
- Know who you want to be What happens in the board room and in the imagination makes a huge difference to the men on the risers and to your community LORIN MAY, EDITOR, THE HARMONIZER
- Be ready for February 14th! There's still time to create an unforgettable Singing Valentines experience in your area

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THE PRESIDENT'S PAGE

Thanks for your efforts in 2009—let's keep it up!

"Whatever you can do or dream you can, begin it. Boldness has genius, power and magic in it."



s the end of my first year as your president approaches, I'm moved to take stock a bit. We worked hard in 2009 to start the process of reversing our decades-old membership decline. And it's starting to work! Donations to Harmony Foundation in support of our outreach and chapter support programs are up. Recruitment is up. Many chapters have examined what they do every week and made changes for the better. For that—on behalf of a grateful Society and the men who will follow us here—I thank you!

But of course, as Karen Carpenter sang, "We've only just begun." As I've said in these pages before, we didn't get into this situation overnight, and we're not going to start to grow again—real, sustained growth—overnight either. More of us need to join Harmony Foundation's great programs in support of our future. Go to www.harmonyfoundation.org and click on "Donate Now" at the top of the page. Or call 866-



706-8021 and ask how to get involved. We have some great, new programs to help our chapters grow—and to attract even more young people to our hobby—but we can't put them into place without more financial help from barbershoppers and barbershop

> supporters who care enough to get involved. Who care enough to back their passion for this hobby with their money.

While recruiting is up, while donations are up, while many chapters have made changes for the better, we need to do more.

Recruiting's best motives

While recruiting is up this year, it's not up enough. We-all of us-need to do more. If we are going to reverse this deadly downward spiral, we need to introduce even more men to the life enriching music and fraternity we share. If you're like me, you've been

thinking of inviting that neighbor, relative, coworker, fellow church member to a meeting, but you just haven't gotten around to it. Let's make a pact. I'll do it if you will! Okay? After all, you're not really doing it for you, your chapter, or even your Society. You're doing it for him—for the prospect! Has your life been changed by this hobby? Shouldn't he have that opportunity, too?

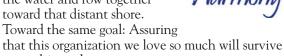
And, as we all know, recruiting isn't enough. We need to retain more men. Bringing them in is only the first part of the equation. Keeping them is the other. And—again, we all know this—what happens every week at your chapter meeting is what brings them

back. We love to sing. Let's show it more. We love each other. Let's show it more. We love to have fun. Let's have more of it. If you'll become the "energy" guy at your meeting, I'll do it, too. If you'll decide to greet each man warmly each week, so will I. If you'll smile more and complain less, I will, too! If you'll gently lovingly—encourage your chapter leaders to add more variety to your meetings, to allow a little more laughter in, I will, too! Let's agree to make even more of a difference in 2010! Okay?

At the top of the page is a quotation from a lead singer named Goethe. (He must have been a lead singer; he was a man of action!) Action—bold action—does have genius in it.

Let's begin anew in 2010. Let's be bold. Let's create magic. Let's make 2010 the year we—you and I—turn this thing around, guaranteeing the

future of this organization that has so enriched our lives. Let's put both oars in the water and row together toward that distant shore.



that this organization we love so much will survive us on this earth.

Will you join me and thousands of others in this crucial effort? Together we can grow again. In Har-

I'm at bbiffle@barbershop.org for another year.



bbiffle@barbershop.org



November/December 2009 Volume L XIX Number 6 Complete contact info: pages 26-27

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Where to start: Chapters Helping Chapters

any of you know that 2009 was the "Year of the Chapter," and the slogan we used was "It's your Chapter..."—implying that the solution to chapter problems was in your hands. There were sporadic and scattered inputs from around the Society that showed some people understood what we were trying to encourage, but for many it was simply business as usual. The entry point for new members, and the exit point for former members, is the chapter. While new chapters form and others grow and thrive, the Society continues to lose members faster than it gains new ones. There are many chapters struggling to succeed, or even to have four parts at each meeting.

So, we have decided to carry the "Year of the Chapter" theme forward, but the 2010 slogan I want to use is "Chapters Helping Chapters." We hope that each and every chapter around the Society will look to strengthen itself, to have more fun, to be more vigorous, and to engage at every level of competition, singing, performing, tagging, community involvement, and all those things that make barbershopping the most enriching and rewarding of pastimes. How?



2009's "Year

of the Chap-

ter" focus will

continue on in

2010 as "Chap-

ters Helping

Chapters."

You can seek help

Help with shows: Use the Standing Ovation Program, the scripts available in the Harmony Marketplace and at Harmony University, the coaching available from all manner of coaches

and judges, and advice for your show from other chapters who have put on successful shows. Ask around, e-mail the Harmonet, talk to your District leaders. Chapters Helping Chapters.

Help with competition: Use the Music Mentor Program, the Chorus Director Workshop Intensive (CDWI) program, the Chorus Director Development (CDD) committee, help from coaches and judges, and advice for your competitive package from other chapters who have been successful in competition.

Chapters Helping Chapters.

Help with making meetings more fun. Use Society resources at www.barbershop.org, ideas delivered at Leadership Academies, ideas from our Society Chapter Support and Leadership Training (CSLT) committee, from manuals, from other chapters who have more fun at their meetings. Chapters Helping Chapters.

Help with your community involvement. Start with the Singing For Life program, an easy and very effective way to help others less fortunate—already organized for your chapter to get involved. Ask Harmony Foundation for information on various charitable giving avenues they have available, including their

Donor Choice program that can help your chapter with funds! Find out, through communication, what other chapters in your area are doing to perform, to give, and to educate. *Chapters Helping Chapters*.

Help with Youth In Harmony. Contact our Youth In Harmony committee (includes all the YiH reps in each district), and ask what you can do on a community, a district, and even an International level to encourage barbershop in our schools and to our younger generations. I guarantee that the most jaded, curmudgeonly, crabby, ghastly old Grinch will be affected when he sees a quartet of teens singing "Kentucky Babe." It brings tears to my eyes just thinking about it. Ask "Montana Jack" Fitzpatrick. And ask the chapters that have put on YiH Harmony Explosion camps or sent a youth chorus to Midwinter and the Youth Chorus Festival how they did it and what it was like. Chapters Helping Chapters.

I know, some of you are thinking that other chapters won't help you, that you're the competition. Or you're thinking, "We're out here in the boonies, there aren't any chapters around to help." Wrong! Hear of the Internet? Cell phones, Facebook, Twitter? When the Beatrice, Neb. chapter won the 2006 "You Can Sing Too" award, were they any closer to another chapter than you are? Unlikely! But the **St. Joseph**, **Mo. chapter** was watching over them as they did it. I know, I was kept up to date by then-Central States District President Byron Myers.

Ask **Westminster** where they would be without the help of the **Masters of Harmony**. Ask the chapters near The Vocal Majority if they aren't helpful, gracious and help others be successful. Get help from **Sound of the Rockies**, ask the Evergreen District and the **San Antonio Chapter** ... the list goes on.

You can, and may, always drop me an e-mail if you don't know where to turn. Sometimes the help you need is just a nudge in the right direction to get information. I am here to serve you, not to do it for you, but to help you do it for yourself. But before it gets to me, try your local chapters or your district leadership. They will also be a valuable resource. Try www.barbershop.org and other Internet resources. And then take the advice or not, but do something or get out of the way, because there are others who will. And we must succeed.

To all Society members, how am I doing?



ewatson@barbershop.org



Barbershopper stars in #1 box office fright movie

Micah Sloat promotes barbershop harmony while promoting *Paranormal Activity*

He also sings in a barbershop

choir, which he promises isn't

as dorky as it sounds. "Some-

one who has no musical back-

zealous men singing in harmo-

ny," he laughs. "But I get really

into it. I'm bringing it back. Jus-

—Entertainment Weekly

tin Timberlake can have sexy,

I'll have barbershop."

around might see it as overly

anted: male actor to star in low-budget, improvised film. Must be willing to work late nights without knowing what next scene will entail—no script has been created.

Micah Sloat answered that L.A.-area Craigslist advertisement in 2006. He beat 150 other aspiring actors for the co-starring role by the way he immedi-

ately slipped into character in response to first-time director Oren Peli's opening question: "Tell me why you think your house is haunted." After seven days as co-star and cameraman, filming improvised dialog inside the director's own house, Sloat collected his \$500 paycheck for the ultra-low budget production. He returned to his computer programming day job, hoped Paranormal Activity would lead to something, and continued to audition for other roles. In 2008, he discovered barbershop and some really cool new friends in the West-

minster Chorus, while he continued to work for a big break as an actor or musician.

Would "The #1 Movie in America" be considered a big break? After great reaction at horror film festivals, a copy of Paranormal Activity made its way into a big-studio producer's hands. Paramount Pic-

tures picked up the movie, a new ending was filmed, and some of Sloat's original songs were added to the movie sound track. Through brilliant marketing and great word-of-mouth, the thriller exploded with a huge October opening weekend, and the \$11,000 movie made more than \$100 million domestically. Westport, Conn. native Sloat and his co-star Katie Featherston soon found themselves working full time to promote the movie, appearing on magazine covers

and as guests on the talk-show circuit. The movie is now widely available on DVD and BlueRay.

The R-rated thriller focuses on a young couple—the characters are also named "Micah" and "Katie"—who

recently moved into their first home. Katie is disturbed by nighttime events that remind her of haunting childhood experiences. Micah at first refuses to take these events seriously, but leaves his video camera running at night to capture what is happening while they sleep. (The entire film is recorded from his camera's perspec-



tive.) Increasingly unsettling events captured on video prompt them to call in a medium, who is of little help but who offers ominous details regarding spirits and demons. Tension builds to unbearable levels as the couple desperately tries to make sense of the increasingly disturbing and violent events they experience

> or discover while reviewing video. Critics have applauded the actors' convincing performances and Peli's masterful use of minimalism to build forboding and dread while delivering many truly frightening moments.

Micah attended Skidmore College in Saratoga Springs, N.Y., where he was involved in theater and ran the campus TV station. He graduated from the Musicians Institute in Hollywood, where he was studying acting when the Paranormal Activity role came available. He's been too busy promoting the movie to attend Westminster rehearsals lately, but he

hasn't hesitated to promote barbershop harmony in the media as a great outlet for hip, good-looking young guys like himself. We couldn't agree more, Micah! Let's hope this is only the beginning of a long, successful career, both in movies and in four-part harmony!

Society briefs Submit Spring contest permission applications ASAP.

Society Library and Licensing Coordinator Julie Grower needs permission applications for new arrangements at least two months prior to your Spring contest date. Clearance submission does not guarantee publisher approval. Visit http://tinyurl.com/permissionform for the Arrangement and Reproduction Permission form. Contact library@barbershop.org.

Midwinter 2011 changes to Las Vegas. Tucson, Ariz. will instead host the 2012 Midwinter Convention. For details, visit www.barbershopHO.com/ p=1210. Register at www. barbershop.org/midwinter.

Book hotels now for BOPA Festival. The Barbershop Quartet Preservation Association (BQPA) Spring Festival will be April 8 -10, 2010 at the Embassy Suites in Tempe, Ariz. (\$95/night all two-room suites). Book by March 9 so the BQPA will receive complimentary meeting space. Visit www.embassysuitestempe.com or www.bqpa.com or contact convention chairman Rex Touslee at rmtous@msn.com.

Check out Barbershop Harmony Time radio program. Dennis Driscoll recently completed the fourth season of his weekly radio broadcast, originating at the local NPR station in Bryan-College Station, Texas. (KAMU, 90.9 FM) Each half-hour show from late September to early December features male and female barbershoppers. Hear a sample at http://kamu-fm.tamu.edu, click on "Local Radio Shows" and look for "Barbershop Harmony Time." Contact Dennis at driscoll14@suddenlink.net.



2009 "Harmony Foundation Presents ..." show now on DVD! Relive what many called the best barbershop show ever, featuring **OC** Times, Masters of Harmony, Vocal Spectrum, Ambassadors of Harmony, Max Q The Vocal Majority, and the Harborlites Chorus. DVDs ordered before Feb. 1, 2010 are just \$24.99. (After Feb. 1, \$29.99 + shipping and handling.) Order at www.harmonyfoundation.org/presents.

Register for Singing for Life by Jan. 31, 2010

Chapters planning to participate in the 2010 Singing for Life project must register by Jan. 31 so they can be paired with the correct blood collection agency. Help save lives during May 2010 while getting great chapter PR and building relationships with other area groups!

To register: Get detailed information about SFL at www. barbershop.

org/blood, click the sign-up button and enter **BARBERSHOP** (all caps) for the user name and HARMONY (all

caps) for the password. Upon registration, instructions will be sent in a confirmation e-mail. A Society Marketing & PR Committee member will contact you within 24 hours. In most cases, the blood collection agency will contact you within two business days. (If your chapter was paired with the American Red Cross or Canadian Blood Services, you may have to initiate the project with them.)

To make your blood drive successful:

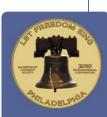
• Promote the event by using free materials available at www.barbershop. org/blood (logos, PSAs, ads, posters, flyers), and share them with the blood agency, too.

Schedule entertainment throughout the day: di-

vide your chorus into VLQs and quartets; invite women's barbershop choruses, quartets and other local choral and instrumental groups to perform.

• Make it a fun day for those who donate their time performing and/or in the donors chairs!

One of the continuing aims of our Society is to have chapters involved in community service. Every minute of every day, someone needs blood. Register your chapter in the 2010 Singing for Life Program and help save hundreds of lives!



CONVENTIONS

June 27–July 4 **2011** July 3–10 2012 July 1–8 June 30-July 7 2014 2015 June 28–July 5

2016 2017

July 2-8

MIDWINTER www.barbershop.org midwinter 2010 2011

Las Vegas Jan. 25-30

Jan. 17-22

HARMONY UNIVERSITY 2010 St. Joseph, Mo. August 1-8, 2010



Harmonizer cover dates coming back in sync by summer 2010

Excerpts from "Sept/Oct Harmonizer in December? What gives?", a Dec. 14 post found at www. barbershophq.com/?p=1241.

Your Harmonizer's information hasn't been old, it's just that the cover dates have been out of **sync.** You've still been getting six issues per year, every two months on average, with info that was



up-to-date in the weeks before each issue was sent to

the printer. (How did the dates get out of sync? See www.barbershophq.com/?p=976.)

Issues will be noticeably more in-sync by sum**mer.** Skipping no issues, you'll get the July/August 2010 issue by end of July 2010.

There's a small price to pay for getting issue dates back in-sync. Catch-up issues will be no larger than 28 pages each, but it balances out because you'll receive seven Harmonizer issues during 2010.

There's one price you won't pay. We won't release lower-grade editions. We still need plenty of story ideas, authors and submissions to the magazine. Please submit ideas, suggestions or questions to harmonizer@barbershop.org.



Another successful American Harmony screening, this time Detroit. Who's next?

The Detroit screening of American Harmony... the Movie was an outstanding success thanks to creative marketing by Detroit-area chapters. After committing to selling 500 tickets and securing the prestigious Detroit Film Theater (adjacent to the Detroit Institute of Arts), chapters contacted local high school musical directors, **Right On Q** guartet promoted it on the radio, and co-producers Aengus James and Colin Miller conducted live phone interviews. Quartets conveniently scheduled performances in the DIA while approximately 5,000 people shopped for "Target Family Sundays."

Detroit News, Detroit Free Press and the Metro Times each gave the film three out of four stars. More than 700 tickets were sold for an estimated value of \$5,000. Proof that with a little sweat and tears and going the extra mile, some extra marketing can make a huge impact.

Dozens of Harmony University scholarships available for 2010—don't delay!

The following scholarships are available for Harmony University, all thanks to your generous support of Harmony Foundation. All scholarships include full tuition and board, none include travel costs. To those interested in applying, please first read the full rules for each scholarship at http://tinyurl.com/HUscholar.

Director's College. For front-line directors, assistant directors or aspiring directors who have never attended Director's College on scholarship. Applications must be post-marked no earlier than March 1 and no later than April 1. Download applications at www.barbershop.org and send to Education Department, Attn. Director's College Scholarship, 110 7th N, Nashville, TN 37203. (Please do not e-mail.) For more info, contact Mike O'Neill at moneill@barbershop.org or 800-876-SING x4126.

Bring your baritone free. If you sign up for the quartet track at Harmony U, it's four for the price of three courtesy of Harmony Foundation and the Larry Ajer endowment. Scholarships are

limited: Inquire immediately! Contact the Society Education department at slewis@barbershop.org or 800-876-SING x4122.

Earl Moon. Sponsored by the Whittier, Calif., Chapter, pays tuition for first-time barbershopper attendees who might not otherwise have the opportunity to attend. Download an application at www. choralaires.org. By May 1, 2010, submit your application to Norm Bernier, PO Box 482, La Mirada, CA 90637 or nbullet@verizon.net.

Larry Ajer. For a successful, active, com-

peting quartet wanting to reach the next level. Get rules and applications at www.barbershop.org by April 21, 2010. Mail completed applications to the Education Department, Attn. Larry Ajer

Scholarship, 110 7th N, Nashville, TN 37203. For more information, call 800-876-SING x4122 or e-mail slewis@barbershop.org.

Lou Perry. Goes to the creator of the best original arrangement. Young arranging talent especially welcome to apply. Deadline: March 15, 2010. Send electronic files by e-mail (preferred, Finale or PDF) to RobCampbell@aya.yale.edu or send by regular mail to Don Gray, 9 Filson Place, Cincinnati, OH 45202. ■

Your Society membership offers you special pricing with Hertz!



For details, visit www.barbershop.org/hertz









How to have the experience of a lifetime!

ut Joe, I have a job ..."

"Well, this one will pay less, but there's a lot more adulation."

Those words from Joe Liles have stuck with me for more than 24 years as a member of your Society's music and education staff. Words can not express the honor I have felt throughout these years and the thrill it has been to serve.

Much has changed. When I arrived, the Society office had a secretarial pool to type our dictations. Today, I walk around with a Blackjack II on my hip and a laptop in my office and home. Everyone who was on staff when I arrived—except Joe Liles, who will be joining me in retirement—has either moved on, passed on, or remained back in Kenosha.

Some things are the same as they've always been. We're still addicted to ringing chords, we still can't agree on what belongs under the umbrella of barbershop harmony. I still can take my three grandsons to a show and not worry about what they see or hear. Men keep joining us and wondering where we've been all their lives.

I'm happy to report that as a Society, we're sounding better and in far better vocal health than we were 24 years ago. (I like to think I shared a role in that.) More young men are discovering barbershop harmony than ever before. We're also smaller, which presents big challenges; but we're hopefully wiser than before in some ways, and we seem headed for better days ahead if enough members catch the vision and make their corner of the barbershop world the best it can be.

My philosophy: What's most important as barbershoppers and as human beings

Along my 24-year journey, I continually challenged myself to learn the craft so I could be the best I could be. I've sometimes smiled when Barbershoppers were unhappy about something our Society had done, only to have them be smiling with me after I've had the chance to speak with them about it. There were also those times when I cried with my brothers, and that was all right, too.

I've also learned a thing or two about what makes us tick as an organization and what matters most. Over these many years, I've put together a philosophy (if you will) about why we are a part of this style called barbershop harmony. This philosophy comes from a lifetime of experiences. It starts with all the many friendships we all have made as members of the Society in our chapters and quartets, where we may not know what our fellows singers do for a living, but we certainly know what part they sing and how well.

Never lose the thrill of singing four-part harmony. It's

what brought us together, after all. Don't let anything get in the way of enjoying the music.

Stay positive. I know I could not have gone through all the ups and downs of this incredible career without being a positive person. It certainly has made me much stronger and wiser for it.

Be honest and forthright with everyone you meet and they will respect you for that whether they agree with you or not.

Let people know vou care at every opportunity. I just never wanted to wait until it was too late.

The most important thing of all ... Make a difference in the lives of everyone you know.

There is no question that the joy of singing makes a difference in your life and your loved-ones lives. You have the ability to say "I love you" more easily and with more feeling than many out there who don't know how because they have not reached down into their inner feelings. You also make a difference in the lives of the audiences you sing for every time you perform from your heart ... your very best. You can bring a tear to an eye of someone because of a wonderful ballad or a smile to a face just because of the way you performed the song.

Joe Liles was wrong when he said, "This one will pay less." Barbara and I are the richest people in the world. No one could have prepared us for all the long lasting friendships we would make and will keep for many years to come. Thank you for the privilege to serve.

A storied career. Before joining the Barbershop Harmony Society staff in June 1985, Jim had served for 19 years as a choral music educator in Oregon colleges and public schools, where his choirs—particularly jazz groups—were widely honored for their excellence.

As a Society staff member, Jim has conducted thousands of barbershop harmony presentations at schools and colleges all over North America. He has served as head clinician for countless barbershop youth workshops and camps, helped state music education conferences attendees understand how and why to include barbershop school music programs, and helped develop and coordinate the Collegiate Barbershop Quartet Contest. He's an expert voice teacher, coach and director who had helped countless choruses improve their performing skills and train their musical leadership

It is estimated that Jim has come in contact with more than 150,000 "students" in 40 years of teaching. Jim's presentations often end with him saying, "Please commit yourself now to keep music in your life ... all your life." Few have better practiced what they preach!



Jim DeBusman Retired 24-vear employee of the Barbershop Harmony Society idebusman@ comcast.net

Presenting the Hall of Fame class for 2009!



Gene Cokeroft has made. an indelible mark as performer, arranger and song writer. An active quartet man continuously since grade school days, Gene

was the incomparable tenor of the 1961 international champion Suntones (one of four Hall of Fame quartets), who worked closely with producers, directors and writers for major organizations outside our Society to extend the recognition and acceptance of our art form. Gene has distinguished himself as a tireless supporter of, and contributor to many facets of the Society's activities at all levels. He has excelled for decades as an arranger, chorus director, judge, clinician, Youth in Harmony mentor, and a member of numerous committees. In short, he has devoted a lifetime to "giving back" to an organization he feels has given him so much.



Hugh Ingraham made an unforgettable impact on the Society beginning in 1949 in Calgary, when 12 singers responded to his radio appeal to form

a chapter that's still active today, and ending in 1987 when he died as the Society's executive director. An accomplished judge, quartetter, Stage Presence judge and outstanding emcee and show producer, he served on the international board and joined the Society staff in 1962 as the first administrative field representative. He served as the Society's public relations director (1963-68), director of communications (1968-1977), and executive director (1977-1987). He led in the development of AHSOW, the "We Sing That They Shall Speak" project, the development of affiliate organizations throughout the world, Chapter Officer Training Schools, Young Men in Harmony, and the list goes on.



Roger Lewis began an illustrious career of barbershop singing and service after discovering barbershop in a youth outreach program in 1954. He joined the Society in 1961, and has sung with the USO-touring Harmony Hounds comedy quartet from 1962 until today. Roger has held every chapter office, served as Pioneer District President and served on the Society Board of Directors in 1994-95, later became Executive Vice President in 2000. President in 2002-03. and Interim Executive Director in 2005. A Presentation judge and member of the O.C. Cash Founders Club, he is a trustee for Harmony Foundation.



Richard Mathey has been a key mentor for many of the Society's most prominent singers and leaders—including members of 32 international med-

alist quartets such as Acoustix, The Ritz, Interstate Rivals, Marquis, Yesteryear, Platinum, and Max Q. Countless prominent Society members credit Richard for hooking them on barbershop harmony. A tireless barbershop harmony booster as past director of choral activities at Bowling Green State University, Richard has influenced the lives of hundreds of young men. Richard has also enjoyed a distinguished career as a barbershop competitor, director, teacher and coach. His many BGSU choirs (all featuring barbershop quartets) toured widely and were highlighted at MENC and ACDA national conventions. Professor Mathey's sensational operatic tenor voice has been heard around the globe.



Jim Richards has excelled in barbershop leadership for more than 50 years as an influential judge and administrator. In the Society's judging system

he served as a Sound and Singing judge, created and implemented the judges' scoring analysis, and served as a category specialist and chairman of judges. He also served as Society vice president, treasurer and Society president. Having pursued a Ph.D. in physics at Northwestern University, Jim taught the physics of sound for over 35 years at HEP schools and Harmony University. He was also a member of 1990 senior quartet champion Grandma's Beaus and continues ongoing leadership within the Association of International Senior Quartet Champions.



Burt Szabo had made a huge impact as a prolific arranger and composer of hundreds of barbershop songs and as an educator, tagger, judge and fierce

guardian of the barbershop style. A Society member for more than 55 years, a quartetter since age 14, Burt plays violin, viola, string bass, piano, trombone and baritone horn in a variety of ensembles. He has taught music at universities in three states and has composed music for many instrumental and vocal ensembles. Burt edited all Society music publications as a staff member from 1983 to 1995. As an Arrangement judge, category specialist and as international contest and judging chairman, Burt judged 25 international contests. He has taught music theory, arranging, woodshedding and related subjects at countless district schools since the 1960s and at every Harmony University but one since 1970. ■

Class of 2004

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Gas House Gana George L. Shields Dan Waselchuk* David Wright

*deceased

Welcome new members! Thank you recruiters!

New members who joined between August 1 and December 1, 2009. Each recruiter's name follows in italics.

Cardinal

Ron Atwood Lewis Kelly Ronald Bailey Marc Hagn Chris Bateson David Zimmerman James Beining Waldo Leimer John Bowers Michael Lantz Jason Bray Dale Ehrisman Steve Brodersen John Stegner Steve Burke Steve Brodersen Gregory Emmanuel Daniel Grant Dave Fackler Phil King Doogie Fackler Phil King Iames Farrell James Farrell II Kevin Fulk Shelby Damron Kyle Goode Branigan

Lawrence Steven Harris William Chisler Shawn Johnson Allen Hatton James Lavy Dwight Gabhart Dale McKibben Barry Ryser Rod McMillin Dwight Gabhart Mark Norman Cunningham Michael Pugh Brock Jarrett Chad Roscoe Matt White Jordan Stroup Ken Steffen Roy Williams III James Farrell Dom Zicari Bart Lovins

Central States

Matthew Bentz Glen Larsen David Bruxvoort Mike Kabala

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Ioel Hart

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David Schaefer II

Jon Peterson

Randy Schott Rob McWilliams Zach Schroeder Chris Medinger Mike Sellner Klaus Becker James Skinner Larry Poisner Thomas Smith Dan Monahan Richard Smith Dan Monahan Kyle Soat Larry Sills Lane Sorenson Donald Goodrich Theo Talley James Nugent Ionathan Thomas Shaun Whisler Harrison VanBose James Nugent Elijah Wolf Gerald Peterman Marvin Wollen

James Silvers

Brian Wood

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Dixie David Box Rick Asberry Russell Brickhouse Warren Fieffer Phillip Bush Larry Bush Richard Carev James Fannin Tony Counts Clyde Jackson Don Davisson Thomas

Kilpatrick Barry Elliott Douglas Parker John Estep Steve Estep Barry Faile Lonnie Manus Ed Gash Marvin Woodall Ronny Griffin

Warren Bowen

Steve Griswold

Wayne Hagenbuch

Donn Irmiter

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Henry Hudak

Brian Giersch Jon Lanctot Michael Richardson George Lane David Lorenz Matthew Martin Danny Brew Bruce McGee Robert Paciocco Aaron McNeeley David Box Sam Medders Dan Coleman Austin Pickens Hugh Burford Ronnie Ransom Herman Hester Gerald Rhoads Duane Leet Eliot Smith A Wayne Hickam Doug Smith Larry Rollins William Smith Hugh Burford Kevin Summers Del Smith Adam Wachob

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Jeff Anderson Albert Anderson Michael Bonebrake Troy Robinson Tom Coble Tom Condon Ken Curtis David Durfee Ross Dabrusin John Smith Stephen Dugdale Steven Kelly Scott Erlwein Gary McRoberts Randy Hulet Steven Kelly Darin Huston Sean Huston Richard Melendy **Bob Howard** Ralph Oggelsby Guy Bird Dale Preedy Donald Tipke Rvan Rees Jon Powless Edward Ross

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Farrell, James Felt, Lloyd Finger, Larry Finklea, Hugh Fitzgerald, Edward Florence, Dwight Fohner, Jack French, Stanley Frisbie, Robert Gable, Jack Gansar, David Garrison, A.D. George, Lawrence Gillespie, Donald Glaeser, Ronald Gowans, Alan Greenlee, Wayne Griffiths, Robert Hebert, Howard Henley, Don

Henry, Duane Henry, Marty Hugel, Geroge Johnson, Howard Jones, Robert Justus, Drayton Kean, Robert Kenney, Chas Ketcham, Bruce Killen, Chuck Kinateder, Larry Knutson, Everett Kovalaske, Harold Krizek, John Lamka, Fred Lanzano, Gabriel Lawrence, Jack Layton, Beryl Lehman, Charles Leighton, Richard



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Oxendine, W. Gilbert Padgitt, John Paton, Lawrence Patterson, Jack Pepper, Al Plaskoff, Lee Plescia, Bart Roberts, Bud Saltee, Robert Schoen, Ted Schreiner, George Schuenemann, David Schuman, Sidney Simons, Edwin

Smellie, George Smith, Arthur Sterling, Earl Stutzman, Leon Suver, Rodger Svozil, Robert Taylor, Ted Tieberg, Bill Traver, Jack Truhn, Kenneth Tweddle, Howard Tyree, Neel Veitch, Robert Wade, John Walbert, Robert

Weiss, W. Miller Wells, Dick Welsh, Gordon White, Robt Whitehead, Richard Wiegand, Roe Wiley, Darl Williams, Ward Williamson, Harry Wind, Ernest Woody, Gene Word, Bill Worden, Bernard Ziegler, Harold

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Farwestern

Trent Bass Timothy Martin Bill Bates Al Leuthe Albert Carter A Leroy Lapp Allwyn Chao Philip Chang Ray Cooper Tencil Scott Roberto Cruz Sherman Baughman Paul Dillon John Dillon Timothy Dunvan Michael Frazer Austin Eliante Jeff Browne Isaac Ellis

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William Penn

Golden anniversary marks a higher vision

Harmony Foundation International has been through many changes during the past 50 years, none more than today. A major upgrade in vision is underway because the stakes have never been higher.

Harmony Foundation launched its Golden Anniversary year at the 2009 International Convention in Anaheim and will wrap up at the 2010 convention in Philadelphia. We'll use this year in part to understand and honor the past—so much has changed in our world during the last 50 years. But since the early days, Harmony Foundation's

commitment to giving through music has remained the foundation of our existence. The belief that music had power to ultimately improve the lives of young adults evoked a passion that still inspires us today.

We are using this historic time to reset and recommit as an organization to an even deeper and more passionate service to the core of why we

exist. We will be hard at work strengthening and solidifying relationships with friends like you, as well as extending an invitation to many new donors to come on board.

Special thanks and recognition go to **Warren** Capanos, Gavle Edmondson and Ev and Mary Nau, our first three 50th Anniversary Sponsors. I invite others who are interested to discuss this \$50,000 commitment to contact me directly.

The future demands a dramatically different level of leadership, vision and rigor than ever before. The stakes are high for both the Barbershop Harmony Society and Harmony Foundation. Our vision must be clear, with hope and inspiration. engagement and make the bold moves necessary to move us toward our full potential. In short, this must be a transformational year!

trans.for.ma.tion – a complete change, usually into something with an improved appearance or usefulness.

I look forward to celebrating this milestone with you and hope you are as committed and optimistic as my staff and I about the 50 years to come.





We need to step it up, operate at a higher level of

Clarke Caldwell CEO. Harmony Foundation International

Ways to give

Donor Choice. Direct up to 30% to a specific chapter or district—more than \$150,000 was returned to chapters and districts this year alone. Donor Choice designations may be given each time a gift is made or it may be set up once to apply to all Harmony Foundation annual giving. Contributions are sent out to chapter or district presidents twice each year, including donor's name (but not confidential donation information) to use where they see fit. What a way to put the Foundation, the chapters and the districts on the same page!

Corporate matching gift. Your company may match your gift to Harmony Foundation with an equivalent gift of its own—participating companies may even double (or even triple) your gift. The Foundation received more than \$68,000 in matching gifts last year. More than 8,000 companies offer corporate matching gift programs for which the Foundation is eligible. Often even past gifts, and gifts from retirees and spouses, are eligible for a match.

Check with your human resources office to learn whether matching gifts are available from your company—they will provide the forms. Either submit your donation online at www.harmonyfoundation.org and send the donation separately, or send the donation with completed form by mail to Harmony Foundation offices. Questions? Contact Dixie Semich, Annual Giving Manager at 866-706-8021 x107 or dsemich@ harmonyfoundation.org.

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Task force outlines member growth objectives

In May 2009, Society President Bill Biffle announced the appointment of the Membership Growth Task Force (MGTF) to create an overall strategy to achieve sustained growth of the organization. Their charges pertaining to membership growth included:

- Survey affecting societal and cultural changes
- Review barriers to growth and recommend strategies for the elimination of these barriers
- Survey past Society growth strategies
- Survey the challenges of individual chapters
- · Recommend programs and policies showing high likelihood to achieve sustained growth
- Recommend changes to existing programs and policies necessary to achieve sustained growth
- Recommend changes in current staff resources and alignments, if necessary, to sustain growth
- Suggest measurements, goals, and milestones for assessing progress and success in sustaining growth
- Estimate budgetary requirements of proposed policies and programs and suggest possible revenue streams Biffle and the MGTF later agreed that some of the above charges must first be addressed at a strategic level, which would establish the broadest objectives and the ability to address multiple issues simultaneously. In their first report to the Society Board of Directors in November, 2009, the MGTF recommended the following:

- 1. The overall strategic plan for increasing membership in the Barbershop Harmony Society must be based on helping chapters become successful, in whatever way they choose to enjoy barbershop harmony, in providing a consistent, high-quality experience each and every week.
- 2. The Society should implement a plan that would systematically provide direct support to all chapters desiring support, rather than promoting a Societywide membership program or drive.
- 3. The Society should implement a plan for providing the strongest possible support mechanisms for individual chapters. A systematic review should be conducted of how this best could be achieved either within the current district configuration or by creating new subdivisions or districts.
- 4. The Society should develop a strategic plan for developing new chapters.
- 5. The Society should develop specific plans for how to appeal to and attract members of all ages, and how to serve them better to increase retention.
- 6. The Society should implement a clear strategy for an external focus.
- 7. The Society should examine whether changes to the contest system might enhance growth.
- Read the full report at www.barbershop.org/mgtf.

New task forces to examine/develop strategies for four aspects of growth

President Bill Biffle's first formal reaction to the above report came in December, 2009, when he created four task forces to address the following:

Develop an effective, sustainable delivery method to systematically and consistently provide support to all chapters that desire

- Review the most effective ways to integrate of staff, Society committees, district leadership teams, and chapters in this process.
- Assess the effectiveness and value of existing programs, including their elements and characteristics that allow them to be effectively delivered and supported.
- Explore new programs, systems, and methods of delivering effective help to chapters.

Task force: Alan Lamson (chair), John Donehower, Ben Geesa, Steve Morris, Paul Wietlisbach

Develop a strategic plan to create new chapters, including:

How to determine potential new chapter sites

- What minimum requirements are needed to ensure a new chapter will have a reasonable chance to be successful
- Methods to provide continuing support particular to new chapters

Task force: Alan Wile (chair), Drew Ellis, Ev Nau, Rick Spencer

Develop strategies to attract and retain members of all ages and exploring elements of chapter programming that will appeal to:

- Identifiable age groups:
 - Late career/retired—born before 1946
 - Baby Boomers—born 1946-1964
 - Generation X—born 1965-1977
 - Generation Y—born 1978-1990
 - Millennials—born after 1991
- Explore strategies to allow a chapter to attract and retain men of more than one age group

Task force: Shannon Elswick (chair), John "Montana Jack" Fitzpatrick, Casey Parsons, James Estes

Develop a strategy for effective external focus, including:

- A marketing strategy to enhance the overall reputation of barbershop harmony and the Barbershop Harmony Society in the outside world
- Development of ideas for providing services and products to other music organizations
- A plan for creating and supporting sub-groups within the Barbershop Harmony Society to encourage non-traditional barbershop singing:
 - A cappella
 - Gospel
 - Mixed-group
 - College-aged barbershop quartets
 - High school-aged barbershop quartets
- Coordinate with the Society Board Task Force on Affiliates to develop a plan to encourage and facilitate their involvement, and possible integration, with the Society

Task force: Gary Parker (chair), Roger Lewis, Tom Metzger, Rick Spencer

Power princip

"Decide what kind of chapter you want to be, then make a plan to get there." It's basic enough to overlook—and more essential than you can imagine

> The Great Northern Union's successful formula had become too routine, and member excitement and numbers were sagging. Pete Benson and Marty Monson envisioned a chapter future as bright as its past. Learn how the chapter reinvented itself to become better than ever



Many barbershoppers would give their left arm to have the challenges the Hilltop, Minnesota Chapter faced in 2006. ("Oh no! We dropped to eighth at international with our A-list director and only 66 guys on the risers! Whatever will we do?") Get past the chapter's historically high performance level—you just might relate to their predicament and learn from their way out.

The Great Northern Union chorus was smaller and older than they used to be, and generally getting a little smaller and older every year. On the surface, the chapter was providing the same quality experience it always had, but old-timers sensed that the mood had changed. For lack of a better term, the chapter was gradually losing its "mojo." The formula that had once motivated chapter members and attracted new men was no longer delivering the same sense of purpose and momentum. The last thing they needed was the perception that the chapter's best days were all behind them.

A winning formula had lost its sizzle

Past chapter leaders had known exactly what kind

of chapter they wanted. The Great Northern Union was designed as a competitive chapter from its 1985 inception, and they soon made a big splash on Society stages with their youthful energy. Under the baton of Dean Haagenson and Roger Williams, the chorus competed at every international contest between 1987 and 2002, never placing lower than ninth and earning six international medals. Despite widely fluctuating membership numbers, the competitive formula appeared to work well.

Pete Benson took over as director in 2003 and added four more top-10 finishes, including an additional medal in 2005. By the 2006 contest cycle, Benson and then-chapter president Marty Monson sensed that the chapter's competitive brand had been delivering diminishing returns for quite some time. "After 20 years, it had lost its sizzle," Monson said. "It was same old, same old ... We'd go every year, finish in the seventh to fourth ranking ... what difference does it make?""

It wasn't that chorus members suddenly disliked competition—in fact, nothing unified members better



or motivated improvement more than preparing for a contest. There simply weren't enough competitions to go around. Weekly attendance would often sharply decline after contests, only to build back up during the next competitive cycle. "Two-song syndrome" had crept into chapter culture. The once-winning formula had become a repetitive habit, which in turn dampened their competitive edge. And then there was the state of their own back yard.

"We were better known outside the Twin Cities than within them," said Benson. Unless you happened to be on the chapter's mailing list for annual shows, GNU was a Minneapolis/St. Paul best-kept secret. Younger singers, especially, rarely heard them at all. Benson and Monson suspected that the waning competitive spirit and the chapter's default inward focus were two sides of the same coin.

A vision of what they could become

The chapter's "competitive" definition now appeared too narrow to satisfy even the most hard-core among them. Pete and Marty believed change would be welcome ... but change to what? What would a "community focus" look like? What alternative to the current reality could capture the imagination of men who loved to set high competitive goals and stretch to achieve them? Where would they find new audiences? More youth? How would they grow in the future? How would they pay for all this?

They started with a realistic view of what they already had:

- A high-quality musical product
- Their director was a skilled music educator who has experience in various musical forms
- A history of unity when tackling competitive
- Membership more or less ready for positive change
- Strong leadership and members with various talents

They also looked at their challenges:

Limited recognition in a community with many popular vocal groups



Lorin May Editor. The Harmonizer harmonizer@ barbershop.org

A static, aging local fan base Time and money limitations

- Chapter members who were too competitive to embrace a local focus if it came at the expense of contest success and/or Society mystique
- Two-song syndrome—their contest sets were stronger than the rest of their repertoire

Aiming high, then planning the path there

Pete and Marty went back and forth for a couple of months as they tried to envision a chapter format that would capitalize on their strengths and mitigate their challenges. They developed a vision of what they could become and wrote some goals:

- Be the best chorus in their own back yard
- Be viewed as a top arts organization by other area arts organizations and patrons

"We were better known outside the Twin Cities than within them." Unless you happened to be on the chapter's mailing list for annual shows, GNU was a Minneapolis/St. Paul best-kept secret.

- Work with other organizations, make their fans into fans of barbershop and GNU
- Move from hosting one annual chapter show to hosting four major collaborative concerts each vear
- Connect with area youth
- Learn 10 new songs each year while maintaining current repertoire (since revised to eight songs)
- Get greater exposure in the community, take better care of potential members, and increase active chapter membership to 100 (about a dozen men
- Make more money through development programs and profit-making concerts
- Make Society competitions more alluring to chapter members
- Apply the competitive spirit to every concert so they

Share audiences, but always present the art form at its very best

Since changing their concert series to include four annual concerts featuring other popular groups, GNU has collaborated with 23 ensembles featuring more than a thousand singers. For most of those singers and their imported fans, it is a great first exposure to barbershop harmony. The sound, the choreography and the faces that most barbershoppers take for granted often take these groups and their fans by surprise.

GNU members view each of these first impression opportunities as a competition—competing to win over performers and audiences. "The more performing we do in those elements, the more we need to be on top of our game—to realize that we're preparing ourselves to respectfully represent our art form," said Benson.

"Honor barbershop harmony, and expect it to be respected," he advises other Society groups. "But be very good at what you do in your own backyard. Even if it's the high school choir, or maybe a VLQ or a quartet on stage, we've got to make sure we're on [the visiting groups'] level. Why would you want to do anything less?"

Right: Sharing audiences with the locally famous Twin Cities Community Gospel Choir and with famed singer/director Robert Robinson (seated) and 4Given gospel quartet.





After the vision: Share the workload—and especially share the recognition

Pete and Marty believe that their initial vision couldn't have been formed by a committee—great ideas rarely gain momentum when too many opinions come together too early. But it took a committee of leaders to catch their initial vision and run with it, sell it to the membership, and turn general ideas into specific realities.

Because Pete and Marty chose to lead by persuasion rather than impose their vision by virtue of their respective

leadership positions—they were able to depend on rather than compete with the leadership and ideas of others. They learned several lessons along the way.

A quality chapter experience requires vision, planning and coordination. Behind-the-scenes workers deserve ample support and frequent recognition.

> Develop a strong and growing core of leaders. Current chapter president Tom Semple was already fully invested in the vision and details when Monson's term ended one year into the three-year plan—he'd

been a key player from the beginning. Shared responsibility and succession planning were key to ensuring that ideas could be bigger than one leader or one term.

Give behind-the-scenes workers due credit and prestige. Chapter leadership has worked hard to infuse a mystique into vital board and committee roles. They work hard to ensure there are plenty of meaningful roles to go around, and that less visible contributions are regularly showcased and honored.

Encourage informal leadership roles. Not every important contribution requires a job title.

For example, chapter member Darvl Mortek, a professional videographer, created an emotionally stirring recap of the chapter's run-up to the Anaheim competition—a big boost to chapter mystique and cohesion.

would be sharper for Society contests

Increase their buzz in the community and within the

They knew they couldn't expect board or member buy-in unless their goals included a realistic map to bridge the distance between dreams and present realities. They developed a three-year plan that addressed five mutually-reinforcing elements: *money*, music, marketing, membership and mystique. Then

they went into full persuasion mode—Power Point presentations, and they thought through every question they'd likely encounter. Board backing would be vital before they could try to sell members on the plan: It would be no small thing to ask members to sit out from international competition until the 2009 cycle while they learned to turn their competitive drive toward their own back yard.

MONEY—bia ideas are not cheap

For 20 years, the chapter had spent most of its \$50,000 annual budget on competitions. The chapter's new ambitions needed to be paired with higher financial resources—more like \$100,000 a year. Money was such a key element to the success of all chapter goals that Monson immediately moved into a development role upon vacating the chapter president role.

The chapter has actually spent little time pursuing grants. They've spent more time ensuring that they invest funds well enough to turn each of their four annual concerts into a money-maker, generating more revenue to do things the chapter had never done before.

> "We have surpassed the 'hobby' chorus title and elevated ourselves into the professional level of arts organizations," boasted chapter production manager Wally Brink after the chapter's recent three-day concert tour, paid entirely by chapter funds. "It puts the GNU in an elite class of arts organizations that are able to financially and organizationally pull this type of tour off.



MUSIC—their reason for existence

The chapter's competitive spirit always had less to do with scores than with the reward of preparing songs for a live audience to a level near perfection. With four major annual concerts in addition to Society comPHOTOS THIS PAGE BY ROGER MEYER



CONNECTING WITH YOUTH. The chapter will soon host its seventh annual Collegiate Concert. Young singers get ample musical and social exposure to GNU musical leadership and chapter members, who ensure youth are exposed only to quality barbershop. (For example, Men in Black quartet was a past visiting performer and clinician.)

The chapter honors this vital Youth in Harmony principle: That they are there to expose singers and educators to the power of our art form for the music's sake alone, and never as an overture to recruiting. (Nevertheless, exposure to quality barbershop has inspired some of these young singers to form quartets, and several young singers have joined the chapter on their own.)

A high quality barbershop product and lack of a hidden agenda has reassured and inspired many prominent music educators from among the Midwest's most elite vocal programs. Many of their groups now incorporate barbershop arrangements and performance styles into their concert repertoire.

More than a dozen Midwest collegiate male choruses have expressed interest in attending the 2010 concert. "We are getting the indication that we've started a trend and expectation within our own community," says Monson, "which is what we set out to achieve."

> petition, chapter members now feel that satisfaction far more often.

> "It's established a renewed confidence level," Monson said. "The chorus is more consistent with its performing levels from concert to concert."

> "That's the goal, every performance is just as important as the other," Benson added. "The same chorus shows up for everything. It's fun to go out there and sing when you've been on top of your game all year."



Marketing isn't something the chapter starts on after it's schedule is set—the collaborative Concert Series is an external marketing strategy at its core. GNU started adding a lot of new names to their mailing lists and has had a lot more to discuss with local media since they started inviting other popular local groups—and therefore their fans—to perform in their Concert Series. It's easier to sell their own tickets when a well-known name is helping headline the show, and new audience

If a chapter does nothing else, it must ...

In September, we asked *barbershopHQ.com* readers to complete the above sentence, thereby telling Society and chapter leaders where to put their main focus. The following is a small sample of more than 90 insightful answers, many of which parallel GNU's own conclusions. (Full comments can be found at barbershopHQ.com/?p=1083. All comments represent their authors' views only.)

the next generation of singers in bar-partet singing, It's about survival. We need ration of singers in barto engage (not just expose) the next generation of male singers currently in high school and college to barbershop quartet singing. It needs to be attractive to them so they can justify their time to the pursuit. Making our chapters attractive and engaging to them may potentially increase engagement among current members. (Matthew Cherry)

ity. In my own chapter, there are so many opportunities we are not taking—a local orchestra we could help, local professional groups we aren't inviting to our shows or asking if we can sing for them, city events we could sponsor. We must perform more. We have to get the chapters out there as often as we can, or at the very least the chapter

quartets. If we want our hobby to grow, we must be bold and do things we would not normally do. Our best form of advertising our hobby is by utilizing our hobby. (Jeff R.)

... obtain an effective music director. ALL of our successful chapters have one. I am aware of the excellent efforts of headquarters to address this through Directors College, and CDWIs, but I feel a priority should be a Society program to help chapters find effective music directors through their association with ACDA, MENC, and local educators, with special training and possibly with financial incentives through Harmony Foundation. With an effective "If I'm in front of the chapter for more than an hour, eyes start to glaze over," Benson said. A variety of warm-up leaders, visual specialists, section leaders and others regularly take their share of riser time during chorus rehearsals. Benson acknowledges it is difficult for directors to trust others to use their time in front effectively. But sharing the musical workload does more than develop other musical leaders—it's improving the chorus.

"It makes my time in front the chorus that much more important," Benson said. "The more I work myself out of a iob, the better we get."

members frequently show up as well.

Benson emphasizes that whenever a barbershop chorus shares audiences with another group, it's only a good marketing opportunity when the barbershop groups on the show compare favorably with the guest group. "The audience is going to build on negative stereotypes if the music isn't great," he said. He believes a quality barbershop chorus or invited quartet can do much to reset the public's perception of barbershop harmony.

MEMBERSHIP—growth, but no silver bullets

The 25 men added to chapter rolls in the past three years tells only half the story. When the chorus was putting 66 men on the international stage a few years back, that was "competition size"—the functional size throughout the year was significantly smaller. Competitive shows every three months have mostly eliminated the incentive for a post-contest drop-off. But GNU's growth has been difficult to tie to any particular chapter membership growth initiative. New members come from a variety of places: Friends of members, a few of Pete's high school students, men who discovered them on the Internet.

"We don't have a silver bullet," Monson said, contrasting Hilltop's more organic results with the formal growth initiatives that have worked in other chapters. But he said that a dynamic membership VP ensures



chapter members offer guests a positive experience and that guests go through a smooth transition from first contact all the way through new member orientation. "We don't want to leave much up to chance," Monson added. "Membership growth is part of our planning."

MYSTIQUE—conscious development of internal and external "chapter buzz"

What do members tell others about the chapter when no one else is listening? What either excites and motivates them or turns them off? What do their audiences tell others about the chorus? What about their Society peers? Internal and external mystique are closely related—few things excite chapter members more than hearing positive buzz about themselves coming back through the grapevine.

Benson emphasizes that mystique cannot be left to chance. "Manipulation" may be the wrong term, with its connotations of cynicism and insincerity; however, Benson declares that chapter leaders must plant the seeds of positive buzz at every opportunity.

music director, musical growth fraternity and personal fulfillment will follow. (Jim Moore)

... do whatever is necessary to sing the [scoring] equivalent of a 60 or better. And until they reach that goal, they don't sing in public. (Allan Webb)

When it comes to scratching

one's itch at chapter meet-

ings, everyone's "itch factor" is different. (Dave Cowin)

.. find darity among its members about what kind apter they want to be. Some guys want to serve the community, others want to compete, others just want to hang out together. Whatever it is, define and live it. It's REALLY hard to be all things to all people. (Kevin Kelly)

Such a chapter is capable of determining the needs of its

members, prioritizing those needs, creating action plans to meet those needs, measuring progress and adjusting plans based on that feedback. Giving chapters the tools to become learning organizations is why creating the Education Department was so important. (Bruce Smith)

... be known in the community. It must market and

advertise itself to the community as a fun hobby, a recreation, and a valuable member of the performing arts. Men with the predisposition to get involved in

a singing group cannot do it if the opportunity does not present itself on a constant basis. (George Doyle)

... encourage and promote a sense of vo

When the work load falls on a few of leaders of the chapter, they soon begin to burn out. The vitality of a chapter depends on sharing the workload and not leaving it for "someone else to do." When the work is shared, many of the small details that make a chapter meeting better will

begin to happen. That, in turn, will tend to draw the interest and enthusiasm of the older members as well as the newer. (Brian Gordon)

... find clarity among its members about what kind of chapter they want to be. Follow Kevin Kelly's advice. I see many chapters that are rudderless because they have too many rudders (if that makes any sense). The most successful chapters don't fit one mold, but the ones that clearly KNOW who they are and who they serve seem to have the best success rate at whatever they choose to do. (Alan Gordon)

... work together. Many small chapters simply do not have the resources to solve their problems, while many larger chapters have resources to spare. All chapters must realize that they all have strengths that they could share with others, and that when they struggle and need help, there is a huge barbershop world out there. There is no single answer to what a chapter must do to become stron-

Deal makers, deal breakers: Successful chapters fill universal emotional needs

Consciously or not, GNU in large measure exemplifies principles taught by chapter leadership coach Chuck Greene. (Learn more about Chuck's "Compellingly Attractive Chapter Meetings" workshops at www.21stn7th.com.) Chuck says wide research proves that most if not all of the following attributes can be found in successful and growing fraternal/membership organizations:

Members are

- appreciated, sought for talents*
- approached about their needs
- given a high, efficient return on their investment of time, energy and resources*
- Welcoming to diversity in membership

Members receive opportunities in

- Creativity—participation in "imagineering" new or improved results*
- Participative leadership—power

to influence the pace, content and direction of the organization's life*

- Skill, talent and knowledge growth*
- Social circle development

The organization has

- Astute and trustworthy managers with leaders and succession*
- Upbeat ambiance—interwoven fun, humor and positive attitudes*
- A Value-driven mission—the opportunity to transform society
- Variety
- Visual appeal

*Blue text=Deal Maker/Deal Breaker.

Deal makers are particularly potent in attracting and retaining members. Conversely, if even one of the Deal Makers is missing, it becomes a Deal Breaker, and people will likely fail to join or remain with that organization.

"We've adopted a very celebratory atmosphere," he said. "Finding leaders in the chorus and appreciating them gets everyone else pumped up and coming back for more. Recognizing new members, first-time competitors, celebrating well the collegiate concerts—we ride them, it helps them succeed. It's always, 'Let's get better. Look at what you've done."

External mystique can be influenced as well. After sitting out from two international competitions, chapter members were highly motivated in division and district contests to post high scores and garner great audience buzz in advance of their return to the international stage. Seeing folks discuss GNU's third-highest qualifying score going into Anaheim boosted member confidence and motivation.

"When you're confident about something, you go out and promote it because you're so excited about it," Benson said. "This whole energy just started to take over again. We're riding every ounce of that we can. The challenge is to continue that kind of momentum."

How do other chapters create great internal and external mystique? "I won't give away any of our special sauce," Benson said. "Some of our mystique is unique to our personality, to what we are ... Everyone has to create their own."

Getting chapter momentum back

For every chapter that has neglected its own back yard by focusing too much on competition, there are other chapters who have created the reverse problem.

"You won't be the best you can be if you don't compete," Benson said. "And then you won't be taking care of your back yard."

"A lot of chapters get caught up in, 'This is just what we do," Monson said. That's where GNU was three years ago—following a vision and format that was no longer delivering forward momentum. "Eventually, people just go through the motions. You need to develop a plan, stick to it, and execute. Then after that, create a new plan. The journey never ends."

To paraphrase an old axiom, "Do what you've always done and you might get increasingly worse results than you've always gotten." At some point, someone must stop the cycle and inspire chapter members to follow a plan that delivers increasing motivation and rewards.

"You have to stop repeating patterns that don't work," Monson declared. "Choruses need to have strategic planning. Go through it. Just do it."

ger. Whatever chapters decide to do, they should not do it alone or in isolation. (Bill Vermue)

... have a dear idea of who they are and ensure everything they do supports that in some way. Some activities may only indirectly impact this, some will impact it directly, but all activities should be traceable as contributions to the specific goals of the chapter. (Steve Nester)

... go through the exercise of developing and writing down their mission statement and their long-term oals. The shorter-term goals and plans will then become a lot simpler. Also, create the right balance between fun and work. Even if you have decided to be a competitive chapter, "drill, drill, drill" is boring! (Lee Daum)

... ensure that every man participating in chapte activities realizes personal enjoyment from the

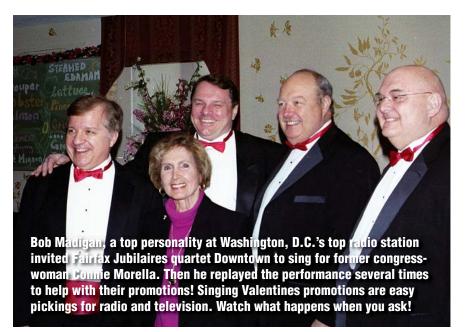
activity and shares this realization with others. If a guy is not having fun, he won't have anything to do with us. (Mike Banish)

... define who they are based on what their mem-bers want out of the chapter, and fulfill those needs every week. Generally, there are two types of choruses: Affiliation and Achievement. Pick one and run with it. We should strive to have at least one of each in a market and not be afraid to send members to the other. We have 30,000 boats to float. Let's see if we can float them all, and find many more boats to add. (Steve Skolnick)

every rehearsal. Members must arrive at a rehearsal exited about what is to take place and depart with a sense of accomplishment and a desire to share those feelings

with others. This will reduce the number of members lost to attrition and help our current members better share the love and excitement this great hobby can bring. If a chapter does not generate such excitement, review your culture and see what needs to change. (Randy Rensi)

... create a "Mountain Peak" experience for members and guests every week. That may be ringing chords, feeling that they are making a worthwhile contribution to a worthwhile cause, feeling as if they "belong," feeling as if they are learning, growing, improving in some meaningful way. The mountain peak may be different for different chapters, but each chapter should learn what it is for them, go after it, assess the buzz at the end of each meeting, learn from what worked and what didn't, fix it and do it again better next week. Wheeeee! (Connie Keil)



Ready for magic on Feb. 14?

This is a family publication, so we must choose our words carefully: We barbershoppers do indeed bear *some* responsibility for the small spike in the birth rate that occurs every year on or around November 14—but only in the most morally upstanding way.

We plead guilty to our uncanny ability to make women weak in the knees. Showing up in a tuxedo has always had an interesting effect that way. We confess that we've got our act down cold—we can make eyes go wet like clockwork. It's just what we do. All it takes is some simple old melodies and the kind of heartfelt lyrics they don't know how to write anymore. Is that so bad?

If you had this kind of power over women, wouldn't you use it at every opportunity?

We would, and we do. And we're proud—proud to tell the whole world what we do. Proud that she's still thinking about us long after we've shut the door. But don't envy us. It's a labor of love for us, if not also a darn good fund-raiser.

Just remember that we rarely get so much as a hug out of the transaction, buddy, and we doubt you could say the same. (Which is why we suppose you keep calling us back.) Yeah, we're way better than flowers—but please remember that we include a dozen roses in our deluxe package, so this year, why not show her that you mean it?

Register and do more at www.singingvalentines.com

Register your chapter or your quartet at www.singingvalentines.com you never know who will have a special delivery for your quartet(s) to fill! Use www.singingvalentines.com yourself to order a Valentine for a far-away sweetheart. The process is quick, easy and free.

New to this whole thing? Read the press kit to answer your questions. The website is complete with videos, audio samples, PSAs that you can localize and send to nearby radio stations, logos to add to your website, and banner ads to help you promote your event. Happy singing!

Swipes 'n' Swaps

"New director" ads are free in *The* **Harmonizer** (first 50 words) to Society chapters. Other ads are \$25 per column inch. Send to harmonizer@barbershop.

The Charleston, WV, chapter is looking for a good deal on 45-50 used top hats. Please contact Dave at 304.205.4803/AdnilEnaid59@yahoo.com, or Ron at 304.345.3005 / marbears@aol.com.





Contest quartetting for quartet-less singers

Pioneer quartetters show up solo, still get to sing for audience and judges

f you've quartetted on a district stage before, you know the rush: The anticipation, the thrill of being introduced and walking out from behind the curtains, hearing your voice blend with others amplified over a great P.A. system as you put your best out in front of an audience and judges before bowing to well-earned applause. A surprising number of barbershoppers, even highly experienced ones, have never experienced the thrill of the quartet contest stage, or have had a hard time finding a full quartet with which they can return to the experience. Thanks for **Chordiology** quartet, many Pioneer district singers got the three back at their fall district convention.

With the district's blessing and ahead of the convention, quartet members sent out notice that anybody wishing to sing two of four set songs with the quartet could sign up and perform during the contest—scored for evaluation only. One, two or three men looking to complete their quartet could get the music and learning tracks ahead of time, then rehearse with them ahead of the contest while at the convention. Singers considered the experiment a rousing success.

"This experience has left me with the feeling of wanting more," says bass Frank Adams, with the **Harmony Town Chorus**. After having sung with a number of casual quartets on other stages, singing on the district quartet stage was an entirely new level of experience. "I have made a vow to myself



Cliff Dake (Chordiology, T), Paul Ellinger (Chordiology, L), Frank Adams (Bs), and Jeff Spires (Ba)

that I will be in next year's competition for real with my own quartet."

Choriology members Cliff Dake (T), Paul Ellinger (L), Dave Spizarny (Bs), and Rob Pettigrew (Ba) brought the idea to the district after seeing similar success with a variation on the theme during their chapter's 2009 annual show.

"We want to see more people enjoying singing and quartetting at a convention than ever before," said members of the quartet. "This will be a great way to get that started; an opportunity for all of us to have a great time singing together and bring our joy of song to the stage."

CHAPTER ETERNAL

Society members reported as deceased between August 1 and December 1, 2009. E-mail updates to membership@barbershop.org.

Cardinal Carl Bauman

Fort Wayne, IN Angola, IN Phillip Miller Greater Indianapolis, IN Bloomington, IN

Central **States**

Eddie Bridges Mason City, IA Lee Huddleston Overland Park, Raymond Reinbolt Denison, IA

Dixie

Frank Ballingall Rocky Mount, NC Andrew Borash Research Triangle Park, NC Charles Gilleland Wilmington, NC Rocky Mount, NC John Little Stone Mountain, GA Jay Locke Macon, GA Conrad Schubert Asheville, NC Donald Schussler Stone Mountain, GA

Charlotte, NC **Evergreen**

John Bachmann Boise, ID Michael Brown Greater Portland, ORPortland Metro, Richard Chapman Tri Cities, WA Richard Clark Bellingham, WA Chester Colpitts Greater Vancou-

Abbotsford, BC

James Dickson

Tacoma, WA Joseph Durland Canby, OR Martin Esau

Langley, BC Ted Grosvenor Bellingham, WA Don Harris Centralia, WA Olympia, WA Bellevue, WA Harry Joy Rogue Valley, OR Ian McGillivray Greater Vancouver, BC

Robert Meisinger

Tri Cities, WA

William Montgomery Boise, ID Roy Oppie

Olympia, WA Duane Redfield Canby, OR Robert Tober Tacoma, WA John White Vancouver, BC Carl Wills San Juan Island, Randy Workman Juan De Fuca, WA

Frank H. **Thorne**

Far Western Jim Adams Frank Thorne Rich Hasty Bay Area, CA Irvine, CA Rich Hasty Santa Fe Springs, CA Michael Martin South Bay, CA Everett Meier

James Ohlin

Greater Phoenix, AZ

Hugh Putnam

Don Renz San Diego, CA Chris Skov Walnut Creek, CASan Fernando Valley, CA Lewis Wilber Rohnert Park, CA Illinois Walter Martin Northbrook, IL Sun Cities, AZ

Elgin, IL

Alfred Thode

CA

Darwyn Olsen Bloomington, IL Davis-Vacaville, Champaign Urbana, IL

Appleseed William Boyle

Shenango Valley, PA Frank Buchholz Beaver Valley, PA William Businger Fostoria, OH Leonard Edwards Zanesville, OH Donald Flory Fostoria, OH Lionell Lyle

Charles Toth



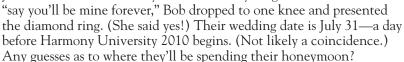
Love connection at Harmony U.

We know a lot of barbershoppers who are wild about their chorus directors, but Bob Lappin of the Rohnert Park Calif. Chapter

takes that to a whole new level. While attending the 2008 Har-

mony University and Director's College, Bob and his director, Jan Young, learned that they had far more shared interests than improving their craft.

At the 2009 Harmony U, they approached the bench where romance first blossomed. Bob asked her to sit, while some nearby barbershoppers joined him in "Heart of My Heart." As they sang





Going the extra 2,019 miles for a friend in need

After learning that his father had terminal cancer, NaVon Rickertsen of Tacoma, Wash. hurried back with his wife, Maureen, to his childhood home of Charlotte, Iowa to spend Easter with his family. He also ended up spending it with barbershop friends—all the way from his Tacoma Chapter.

Knowing the love that NaVon's father, DaVarro, has for traditional American music, Glenn Barnhart (**South Sounders**), Jerry McCarthy (The Country Squires), and Bill Thurmon (Friendly Advice)—to NaVon they're just "the guys"—immediately flew to Moline, Ill. and drove to NaVon's family's house the next morning.

NaVon, his younger brothers Nathan, Kent and Neil, and "the guys" were finally all together, and spent the time warming up, eating, praying, story telling, and driving in between songs to give NaVon's family, friends, and neighbors within a 20-mile radius what they later called an "all star barbershop harmony experience of a lifetime!"

At one point, NaVon's mother, Brenda, joined the four brothers in singing, "You are my Sunshine." Suddenly, the sadness and regret of illness was overwhelmed by the joyous voices of friends and family celebrating the words of a song.

Back: Glenn Barnhart (T), Jerry McCarthy (L), NaVon Rickertsen (Bs), and Bill Thurmon (Ba). Front: NaVon's Uncle Terry Pretz and Terry's wife Lori

CHAPTER ETERNA

Maumee Valley. OHPaul Padrutt Marion OH Stephen Pastrick Alle Kiski, PA Raymond Reinbolt Buckeye Columbus, OH John Repper Middletown, OH Ed Schulz Dayton Metro, OHDavid Stock Cleveland West Suburban, OH Charles Thomas Dayton Metro. OHXenia, OH William Wagner Lima Beane, OH Fostoria, OH Don Winiesdorffer Wheeling Metro, WV

Buckeve Colum-

Farl Maxfield

bus, OH

Land O' Lakes

Gerald Glapa Rochester, MN Martin Hauser Frank Thorne Douglas Lofdahl Bloomington, MN Dale Loucks Saskatoon, SK John Thomas Duluth-Superior, MNTom Witt Milwaukee, WI

Mid-Atlantic Bud Arberg Alexandria, VA

Cesar Carvalho Ridgewood, NJ Rockland County, NY William Corev Tunkhannock, PA Edward Crusse Dundalk, MD Herbert Federhen Arlington, VA Carl Greiner Lancaster Red Rose, PA Forrest Hetrich Reading, PA Richard Kilmer Pottsville Area, PA Frederick Lewis Virginia Peninsulas, VA

Robert Miner

Winchester, VA

Francis Rodgers Montclair, NJ Thomas Steel Winchester, VA Sheldon Stump Hanover, PA Gar Tough Lancaster Red Rose, PA Raymond Tucholski Ocean County, NJ Frank Valenzano Cape May County, NJJim Wahler Winchester, VA Charles Town, WV Inwood, WV

Northeastern

Arsenno Benevides New Bedford, MA Terry Dunkle Danbury, CT Edwin Jud Portland, ME David Klocko Bangor, ME Oren Lane Burlington, VT **Bob Morrissey** Manchester, CT

Ontario

Ronald Butt Newmarket, ON Wayne Drewitt St Thomas, ON Harold Flaherty Etobicoke Mississauga, ON Robert Loughrey Brockville, ON Gordon Nisbet Strathrov, ON Ken Smith Seaforth, ON Bey Walden Etobicoke Mississauga, ON

Pioneer

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Rocky Mountain

Bruce Mehlhaff Mt Rushmore, SD

Seneca Land George Cook Syracuse, NY

Richard Devey Grove City, PA Donald Pfohl East Aurora, NY

Sunshine Harvey Baird

Manatee County, Sarasota, FL Charles Blouin Manatee County, Adrian Bourgeois Davtona Beach Metro, FL Milton Decker Greater Pinellas Chapter, FL Robert Ellems Sarasota, FL John Foster Greater Pinellas Chapter, FL George Herbert Pensacola FL Clark Lowell Sarasota FL. **Bob Morrissev** Tampa, FL Jack Newcomer Daytona Beach Metro FL. Richard Nickel Jacksonville Big O, FL Al Smith Vero Beach, FL **Burt Taylor** Sebring, FL William Taylor Melbourne, FL Irv Wells Polk County, FL

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Association of International Seniors Quartet Champions www.seniorsgold.com

Harmony Brigade

www.harmonybrigade.com

Barbershop Quartet Preservation Association www.bqpa.com

Ancient and Harmonious Society of Woodshedders www.ahsow.org

Public Relations Officers and Bulletin Editors (PROBE) www.harmonize.com/probe

Allied organizations

Sweet Adelines International www.sweetadelineintl.org

MENC: The National Association for Music Education

www.menc.org

Harmony, Incorporated www.harmonyinc.org

American Choral **Directors Association** www.acdaonline.org



Official Affiliates

AAMBS (Australian Association of Men's Barbershop Singers)

www.aambs.org.au

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BABS (British Association of Barbershop Singers)

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Alan Goldsmith: chairman@singbarbershop.com

BinG! (Barbershop in Germany)

www.barbershop-in-germany.de

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IABS (Irish Association of Barbershop Singers)

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NZABS (New Zealand Association of Barbershop Singers) www.nzabs.org.nz

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SNOBS (Society of Nordic Barbershop Singers)

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Mission

 The Barbershop Harmony Society brings men together in harmony and fellowship to enrich lives through singing.

Vision

• To be the premier membership organization for men who love to sing.



Sweet Adeline exemplifies her tag's title

weet Adeline MJ Mortillo is a dynamic leader in music. She grew up in a home filled with harmony, her mom also a Sweet Adeline, and she has continued that tradition with her own family. MJ seems to find a song for every occasion and is always singing. An SAI Regional Team Coordinator who sings with the **Crosstown** Harmony Chorus in suburban Milwaukee, she has made an impact on the lives of all who know her.

> She says, "I had the joy of directing a group of special education students at an area high school. They

were learning to play the keyboard for a Christmas concert and each student played with one finger or

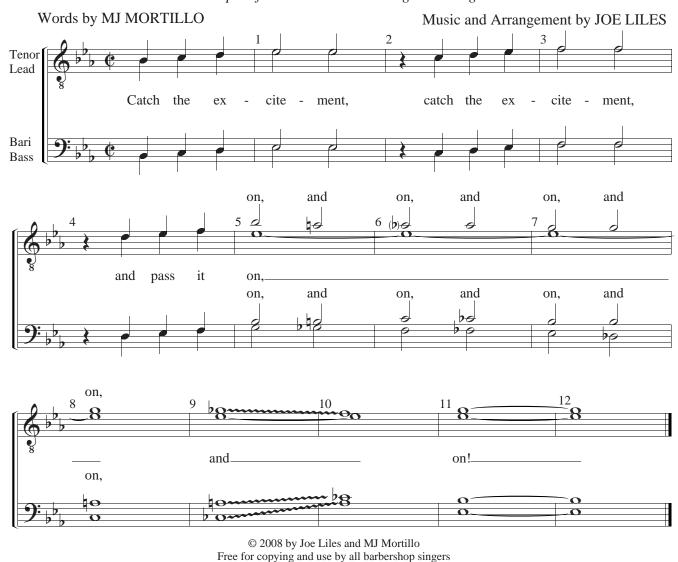
> was helped by an assistant to play with one finger. The true joy of making music with others was realized that day and I dedicated my life to passing this joy on to others."

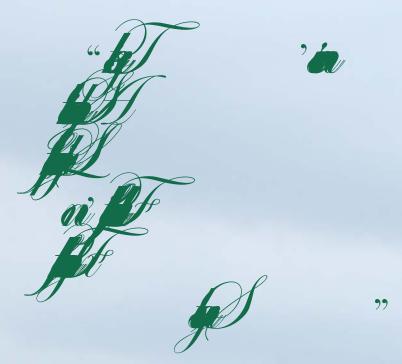
That is barbershop harmony—one note by each singer, making beautiful sounds, sharing the "excitement" of ringing a chord. I'm working to help keep this

American art form alive so next generations will be talking about their mother, father, brothers and sisters—always singing." ■

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